

UQ BEL Faculty – Student SLSQ Beach Safety Experience
TERMS AND CONDITIONS

Please take the time to read the terms and conditions of the Excursion carefully before booking your place for this experience. By purchasing a ticket, you agree to comply with and be bound by the following Terms and Conditions. **If you do not agree to these terms, you should not book a ticket/register for the Excursion.**

Excursion means the beach and surf safety education excursion to be held on Saturday 5 May, 2018 in partnership with Surf Life Saving Queensland at Southport and includes: transportation from UQ to Southport Surf Life Saving Club and from Southport Surf Life Saving Club to UQ, beach activities, a 30 minute beach/surf safety education session conducted by Surf Life Saving Queensland, a 1 hour surfing lesson conducted by the Cheyne Horan Surf School & a beach bbq.

Students means students of UQ who have made a valid booking and who have paid the Excursion Fee.

Excursion Fee means the sum of \$25.

Operators mean the Belbaker Bus Charter or Surf Life Saving Queensland or Cheyne Horan Surf School.

1. BOOKING / ACCEPTANCE CONDITIONS

- 1.1. The maximum number of students that can participate is 200, therefore, bookings on the Excursion are subject to availability and will be provided on a first come first served basis.
- 1.2. To be eligible to participate in the Excursion you must be a current student of UQ and be over 18 years of age. This Excursion is available to all current UQ students.
- 1.3. At the time of making the booking for your place on the Excursion, you must provide your full name, phone number, email address, a valid UQ student ID number, emergency contact name and number, advise us of any special dietary requirements special needs and whether you are taking any medications. You will also be required to pay the Excursion Fee at the time of booking.
- 1.4. Bookings for multiple students cannot be made on one booking form. Each student must book individually via EventBrite.
- 1.5. UQ reserves the right to postpone or cancel the Excursion. In the event there is a change or cancellation of the Excursion, students will receive an SMS of such change.

2. REGISTRATION BEFORE TRANSPORT TO SOUTHPORT

- 2.1. Registration for the Excursion will take place from 8:00am to 8:15am and will take place before departure to Southport.
- 2.2. You will not be permitted to board a bus departing for Southport unless you have registered.
- 2.3. You will bring your UQ Student ID for registration purposes.

3. TRANSPORT

- 3.1. UQ will transport Students for the Excursion from UQ to Southport and at the end of the Excursion from Southport back to UQ.
- 3.2. Buses departing for Southport will collect Students from Building 39A, Blair Drive, St Lucia from 8.00am to 8.20am. Buses will depart UQ at 8.30am sharp.
- 3.3. If a Student is not present at the time the buses depart from UQ, they will be deemed to have forfeited their place on the Excursion and no refund of the Excursion Fee will be provided.
- 3.4. Buses will depart from Southport Surf Life Saving Club at 2.30pm and will collect Students from Southport Surf Life Saving Club. If you are not present at the time the buses depart from Southport Surf Life Saving Club, you will have to arrange your own transport. UQ will not be liable for any sums incurred by you to arrange your own transport and will not refund any part of the Excursion Fee.

4. IF YOU WANT TO CANCEL YOUR BOOKING & REFUNDS

- 4.1. If after making the booking you cannot, or do not want to participate in the Excursion, you are eligible for a full refund until **8:00am Saturday 28 April 2018.**
- 4.2. To request a refund, login to your Eventbrite account, find your ticket order, then select "Request a Refund". Refunds can take up to 7 business days to be processed. After 8:00am 28 April no refunds can be processed. Further instructions can be found [here](#).

5. TRANSFER OF THE BOOKING

- 5.1. Students can transfer their place on the Excursion to another student until **COB Friday 4 May 2018.**
- 5.2. To transfer your ticket to another student, login to your Eventbrite account, find your ticket order, then select "Edit". You can then enter the details of the student you will be transferring tickets to. Further instructions can be found [here](#).

6. CANCELLATION & CHANGES

- 6.1. UQ will make all reasonable efforts to ensure the Excursion takes place on the dates set out above.
- 6.2. UQ may in its absolute discretion cancel, make changes to or postpone the Excursion.
- 6.3. If there are any changes to the Excursion, Students will be notified as soon as practicable via SMS and/or email.
- 6.4. In the unlikely event that we are forced to significantly alter or change the event (for example due to bad weather), we will offer a suitable alternative. If we are unable to do so then we will refund the Excursion Fee. Where the Excursion is postponed students will be able to request a refund if they cannot attend on the rescheduled date. To request a refund you must contact the BEL Faculty Events by emailing events@bel.uq.edu.au.

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7. YOUR CONDUCT AND RESPONSIBILITIES

- 7.1. Bringing alcohol or any intoxicants or prohibited substances or the consumption of alcohol or other intoxicants or prohibited substances is strictly prohibited during the Excursion.
- 7.2. You agree to comply with the reasonable directions of UQ staff members and representatives, the bus driver/s, group leader/s and staff members and representatives of Surf Life Saving Queensland and the Cheyne Horan Surf School.
- 7.3. The Operators reserve the right to deny carriage to any Student who is aggressive, continually disobeys the reasonable requests of the driver, staff or group leaders, causes or is likely to cause danger, distress, or upset any third party or causes damage to property. If you are removed from any part of the Excursion due to the reasons mentioned in this clause 7.3, it will be your responsibility to arrange and meet the costs of your return transport. If requested you will immediately leave location at which that part of the Excursion is taking place. In this instance, UQ will not refund any part of the Excursion Fee.
- 7.4. You must at all times behave in a mature, respectful, considerate and reasonable manner throughout the Excursion.
- 7.5. You must be responsible for your own wellbeing. If you are required to take medication, bring and take such medication at the appropriate time. You must advise UQ staff/representatives or the Operators that you have special needs or are taking medication.
- 7.6. It is your responsibility to take care of your personal belongings and property.
- 7.7. Dress appropriately for the Excursion and bring along swim suits, a towel, hat, sunscreen, water, snacks and if you are on medication, that medication.
- 7.8. You must not smoke during the bus journey or during the activities on the beach at Southport.

8. ACCIDENT OR ILLNESS

- 8.1. If during the Excursion you have an accident or fall ill, you consent to UQ Staff or duly qualified and experienced staff of the Operators to administer medical assistance or treatment and if required secure medical or hospital treatment (including ambulance transportation) for you. You authorise such actions being taken by UQ and agree to meet all costs associated with such action.

9. PASSENGERS WITH SPECIAL NEEDS

- 9.1. Passengers with disabilities are welcome on this Excursion provided they are accompanied by a companion capable of providing all necessary assistance and do not require special assistance from the Operator's personnel. UQ will endeavour to address any special requests relating to health requirements or special needs. We cannot guarantee, however, that we will be able to fulfil every

request and failure to fulfil such a request will not constitute a breach of these terms and conditions.

- 9.2. The Operators may refuse participation by any individual who they consider not able to travel or participate in certain elements of the Excursion due to their particular health, body or medical condition. In the event that UQ is not notified of any special needs or circumstances of the Student, which circumstance leads to medical treatment, hospitalisation, or any additional service, all costs relating to this will be borne by that Student.

10. PHOTOGRAPHY CONSENT

- 11.1. Students agree that the Operators' representatives may take photographs and/or video recordings while you are a passenger on the bus and/or participating in the activities. The images or video content may be used in brochures and/or advertising and publicity material (including social media) without obtaining any further consent or payment in respect of such photographs and/or films.

11. COMPLIMENTS OR COMPLAINTS

- 12.1. UQ welcomes your feedback! To submit a compliment or a complaint about the Excursion, please contact the BEL Faculty Events by emailing events@bel.uq.edu.au.

12. LIMITATION OF LIABILITY

- 13.1. To the extent permitted by law, in no event will UQ be liable (whether in contract or in tort) for any claim, loss damage or expense which may be suffered by you during the Excursion.
- 13.2. UQ accepts no responsibility for any negligent acts, or omissions of any Operator.